

APPENDIX 1

Council Plan 2014/15 Residual Performance Measures - Outturn

The table below provides the outturn data and achievement of targets for those measures where target information was not available at the time of reporting in July 2015.

Measure	Performance outturn	2014/15 Target	Achieved/ Missed
ERT 401 Percentage of buses running on time in the borough	No data available	No target set. Information gathered was to be used as a baseline on which to set future targets	There was a delay in the rollout of real time data collection. This has now progressed and hardware was expected to be in place from August 2015 which will allow data to be collected, providing intelligence on which to base future targets.
EH100 CO2 emissions from the local authority's operations	26, 459 Tonnes	29,438 Tonnes	Target achieved.
HW 103 Chlamydia diagnosis (crude rate 15-24 year olds)	1731.3 per 100,000 population	2400 per 100,000 population	Target missed. High risk areas continue to be targeted with respect to testing.
HW204 Uptake of NHS Health check programme by those eligible	52%	48%	Target achieved
HW 400 Reduce the proportion of children in relative poverty.	15.46% (Data relates to 2013)	No target set	Targets were not set as latest data release was 2013. New data is expected to be released in late 2015.
AS100 Overall satisfaction of carers with social care services	49.8%	Improve top match average of comparator group	Target achieved. Comparator Group Benchmark data for 2014-15 is 46.5%. Performance is an improvement from last year.

AS101 Overall satisfaction of people who use services with their care and support	67%	Maintain rate above comparator group	Target achieved. Comparator Group Benchmark data for 2014-15 is 66.1%. Performance shows a slight decline from last year.
AS102 Proportion of service users who have control over their daily life	75%	Improve to match average of comparator group	Target missed. Comparator Group Benchmark data for 2014-15 is 77.0%. Performance shows a decline from last year.
AS 103 Proportion of service users who say that those services have made them feel safe and secure	91%	Maintain satisfaction rate of comparator group.	Target achieved. Comparator Group Benchmark data for 2014-15 is 83.8%. Performance shows a significant improvement from last year.
CS 102 Number of theft offences	5639	No target was set. 2014/15 was to be used to establish a baseline	Outturn performance shows a reduction in theft offences recorded down from 5759 the previous year.
CS 103 Number of sexual offences	268	No target was set. 2014/15 was to be used to establish a baseline	Outturn shows an increase in reported cases , up from 200 recorded in the previous year.

Adult Social Care Comparator group used for measures AS 100 – 103 is the CIPFA 14/15 group which comprises of;

Derby; Darlington; Gateshead; Stockton-on-Tees; Bolton; Halton; St Helens; Warrington; Medway Towns; Dudley; Telford and Wrekin; Barnsley; Calderdale; Doncaster; Rotherham; Wakefield